

5.0 Donor Charter

5.1 Respect: The organisation respects the rights and dignity of donors, beneficiaries and the public. The organisation will ensure that its fundraising activities will not be unreasonably persistent, intrusive or unduly pressurise people to donate. Our beneficiaries will be presented in a respectful way in all relevant fundraising materials and will be consulted in respect of their depiction in the organisation's fundraising efforts.

5.2 Honesty & Integrity: The organisation will be will be honest and truthful in its fundraising. Those fundraising on behalf of the organisation will act with integrity and will properly represent the charity, its need for fundraised income and how it will be used. Any questions or queries relating to the organisation's fundraising will be answered truthfully and promptly. All fundraising income and gifts in kind will be used for the purposes for which they were raised or donated.

5.3 Transparency & Accountability: Polio Survivors Ireland takes full responsibility for its fundraising activities and will publish information on these activities and its fundraised income in its annual report and on its website in a manner that is easily understood by donors, funders, members and the public. All fundraising materials will clearly outline the aims of the organisation's work and the purposes for which funds are being raised. Fundraising materials will indicate how the organisation can be contacted and how to raise a complaint, and the organisation has a procedure to address any complaints regarding its fundraising.

From our **Fundraising Policy 2021**.